

# Functionele omschrijving koppeling Yesplan - Tixly

Dit document omschrijft de koppeling die gelegd werd tussen Yesplan en Tixly.

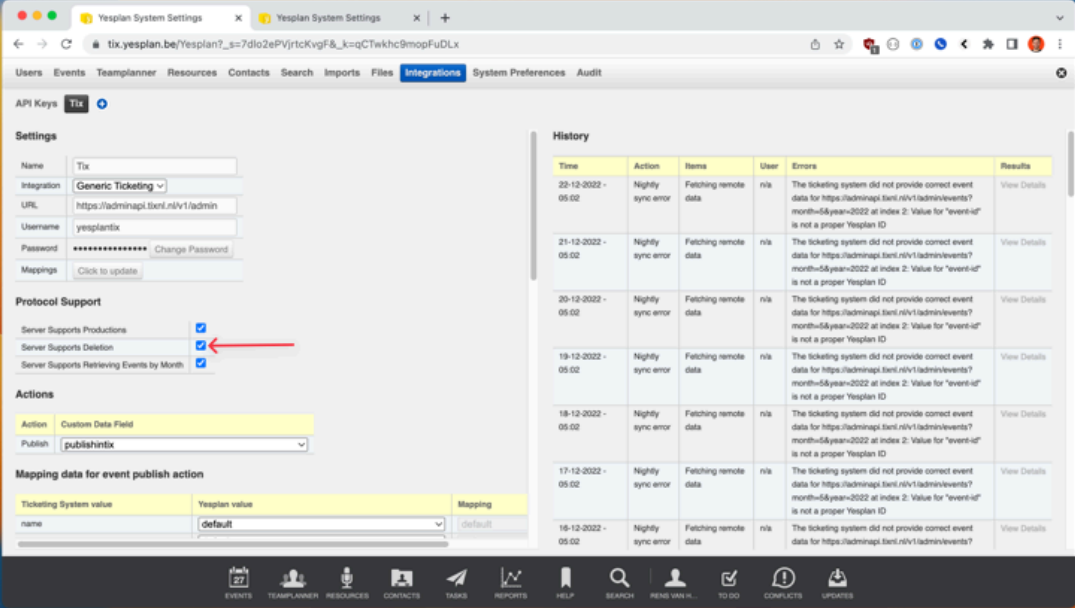
## Opzet

Een event wordt ingevoerd in Yesplan en kan via een API-call worden aangemaakt in Tixly. Het aanroepen van deze call creëert in Tixly een event. Indien de bijhorende productie nog niet bestaat, wordt ook deze aangemaakt. Het is belangrijk om in Yesplan de juiste 'event groep' als productie te markeren. Er zijn namelijk verschillende niveau's voor het groeperen van evenementen en één van die niveau's wordt als productie beschouwd door dat zo in te stellen in Yesplan.

Het ticketing systeem kan ook data terugsturen naar Yesplan, met name het aantal verkochte tickets en de omzet.

## Aanmaak event

Via een API call wordt een event aangemaakt. Indien de productie nog niet bestaat in Tixly, wordt ook de productie aangemaakt.



The screenshot displays the 'Yesplan System Settings' interface. The 'Integrations' tab is active, showing the configuration for 'Tixly'. The 'Settings' section includes fields for Name (Tix), Integration (Generic Ticketing), URL (https://adminapi.tixly.nl/v1/admin), Username (yesplanti), and Password. The 'Protocol Support' section has three checkboxes: 'Server Supports Productions' (checked), 'Server Supports Deletion' (checked), and 'Server Supports Retrieving Events by Month' (checked). A red arrow points to the 'Server Supports Deletion' checkbox. The 'Actions' section shows a custom data field 'publishintix'. The 'Mapping data for event publish action' section shows 'Ticketing System value' mapped to 'Yesplan value' and 'name' mapped to 'default'. The 'History' table on the right shows a series of failed API calls with the error message: 'The ticketing system did not provide correct event data for https://adminapi.tixly.nl/v1/admin/events?month=5&year=2022 at index 2: Value for "event-id" is not a proper Yesplan ID'.

Time	Action	Items	User	Errors	Results
20-12-2022 - 05:02	Nightly sync error	Fetching remote data	n/a	The ticketing system did not provide correct event data for https://adminapi.tixly.nl/v1/admin/events?month=5&year=2022 at index 2: Value for "event-id" is not a proper Yesplan ID	View Details
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18-12-2022 - 05:02	Nightly sync error	Fetching remote data	n/a	The ticketing system did not provide correct event data for https://adminapi.tixly.nl/v1/admin/events?month=5&year=2022 at index 2: Value for "event-id" is not a proper Yesplan ID	View Details
17-12-2022 - 05:02	Nightly sync error	Fetching remote data	n/a	The ticketing system did not provide correct event data for https://adminapi.tixly.nl/v1/admin/events?month=5&year=2022 at index 2: Value for "event-id" is not a proper Yesplan ID	View Details
16-12-2022 - 05:02	Nightly sync error	Fetching remote data	n/a	The ticketing system did not provide correct event data for https://adminapi.tixly.nl/v1/admin/events?	View Details

Het is mogelijk de volgende velden door te sturen vanuit Tixly.

## Events:

### Verplicht voor evenementen:

"event-id" (Yesplan ID)

"production-id" (Yesplan ID)

"name"

"starttime"

"endtime"

### Optioneel voor evenementen:

"tix-event-id"

"tix-production-id"

"location"

"onlinesalestart"

"season" (via mapping)

"hallconfigurations" (via mapping)

"promoter" (via mapping)

"eventcategories" (via mapping)

"big-image"

"small-image"

"subtitle"

"external-reference-number"

The screenshot displays the 'Yesplan System Settings' interface. The 'Integrations' tab is active, showing settings for 'Tix'. The 'Settings' section includes fields for Name (Tix), Integration (Generic Ticketing), URL (https://adminapi.tix.nl/v1/admin), Username (yesplanti), and Password. The 'Protocol Support' section has three checked options: 'Server Supports Productions', 'Server Supports Deletion', and 'Server Supports Retrieving Events by Month'. The 'Actions' section shows a custom data field 'publishintix'. The 'Mapping data for event publish action' section shows a mapping for 'name' to 'default'. The 'History' table on the right shows a series of 'Nightly sync error' events with 'Fetching remote data' as the item and 'n/a' as the user. The error message for each entry is: 'The ticketing system did not provide correct event data for https://adminapi.tix.nl/v1/admin/events?month=5&year=2022 at index 2: Value for "event-id" is not a proper Yesplan ID'. A red arrow points to the 'Server Supports Deletion' checkbox.

Time	Action	Item	User	Errors	Results
22-12-2022 - 05:02	Nightly sync error	Fetching remote data	n/a	The ticketing system did not provide correct event data for https://adminapi.tix.nl/v1/admin/events?month=5&year=2022 at index 2: Value for "event-id" is not a proper Yesplan ID	View Details
21-12-2022 - 05:02	Nightly sync error	Fetching remote data	n/a	The ticketing system did not provide correct event data for https://adminapi.tix.nl/v1/admin/events?month=5&year=2022 at index 2: Value for "event-id" is not a proper Yesplan ID	View Details
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16-12-2022 - 05:02	Nightly sync error	Fetching remote data	n/a	The ticketing system did not provide correct event data for https://adminapi.tix.nl/v1/admin/events?	View Details

"availableonline"

"salestart"

"free"

"tickettitle"

"note-\*" - vervang hierbij note door een oplopend nummer, bijv. *note-1*, om vrije velden als notitie door te sturen.

De velden in blauw zijn velden met een mapping uit Tixly. Dit betekent dat de waarden van het veld uit Tixly worden opgehaald en getoond aan de gebruiker waarna de gebruiker kan selecteren welke waarde wordt doorgestuurd bij aanmaak van het event. (zie verder)

## Productions (event groups)

### Verplicht voor producties:

"production-id"

"name"

"description" (needs to be there, but can be empty)

"available-online"

"sub-title" (needs to be there, but can be empty)

### Optioneel voor producties:

"big-image"

"small-image"

"external-reference-number"

The screenshot shows the 'Yesplan System Settings' interface. The 'Integrations' tab is active, displaying settings for 'Tix'. The 'Settings' section includes fields for Name (Tix), Integration (Generic Ticketing), URL (https://adminapi.tix.nl/v1/admin), Username (yesplanti), and Password (masked). The 'Protocol Support' section has three checked checkboxes: 'Server Supports Productions', 'Server Supports Deletion', and 'Server Supports Retrieving Events by Month'. The 'Actions' section shows a custom data field 'publishintix'. The 'Mapping data for event publish action' section shows a mapping for 'name' to 'default'. The 'History' table on the right lists several 'Nightly sync error' events with details on the error messages.

Time	Action	Items	User	Errors	Results
20-12-2022 - 05:02	Nightly sync error	Fetching remote data	n/a	The ticketing system did not provide correct event data for https://adminapi.tix.nl/v1/admin/events?month=5&year=2022 at index 2: Value for "event-id" is not a proper Yesplan ID	View Details
21-12-2022 - 05:02	Nightly sync error	Fetching remote data	n/a	The ticketing system did not provide correct event data for https://adminapi.tix.nl/v1/admin/events?month=5&year=2022 at index 2: Value for "event-id" is not a proper Yesplan ID	View Details
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## Mapping

Yesplan biedt een functionaliteit van “mapping”. Dit is, een keuzelijst in yesplan creëren op basis van de waardes in het ticketingsysteem

Zie documentatie Yesplan rond [Mapping aanmaken](#)

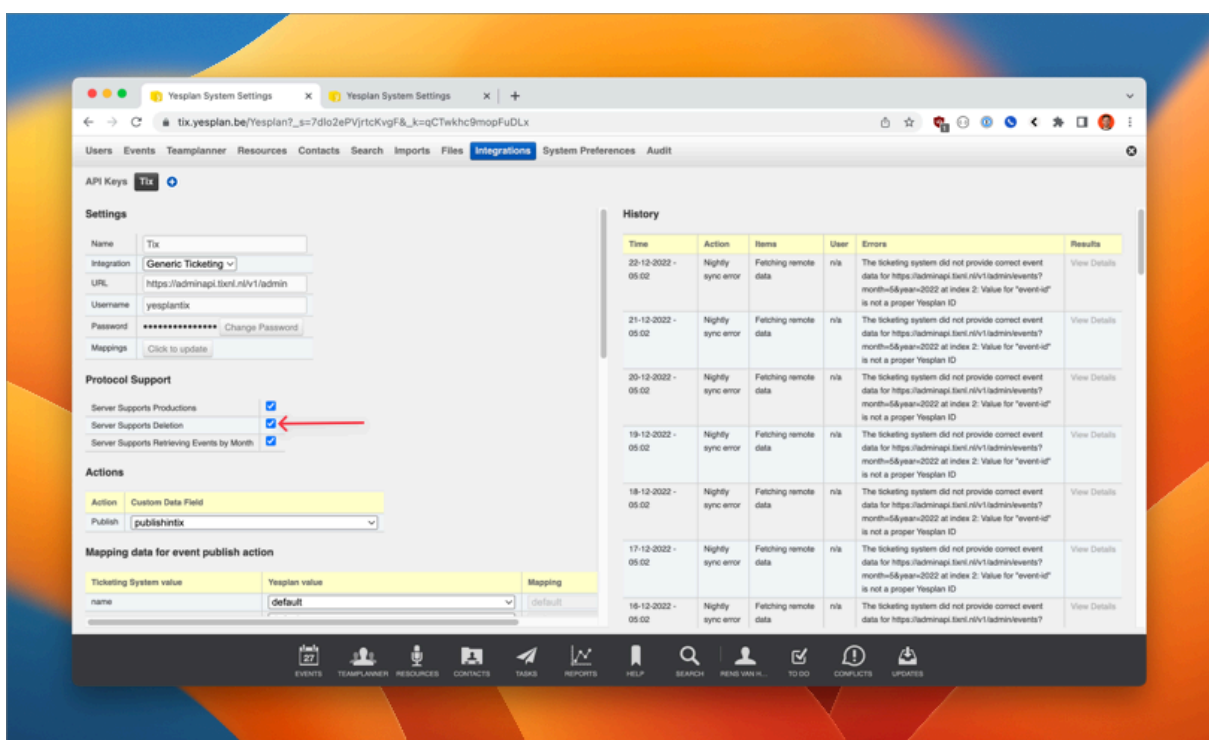
Je wilt bijvoorbeeld dat Yesplan de opties in de keuzelijst voor de zaalverdeling uit je ticketingsysteem ophaalt. De gebruiker kan een keuze maken en ook deze parameter wordt dan meegestuurd met de API call.

Volgende velden worden gemapt

- zaalconfig: Tixly bepaalt dan op basis hiervan de locatie en zaal
- genres
- promotor
- seizoen

eventcategory	tixly_eventcategory	EventCategories
hallconfigurations	tixly_hallconfigurations	HallConfigurations
promoter	tixly_promoter	Promoters
season	tixly_season	Seasons

## Notitie

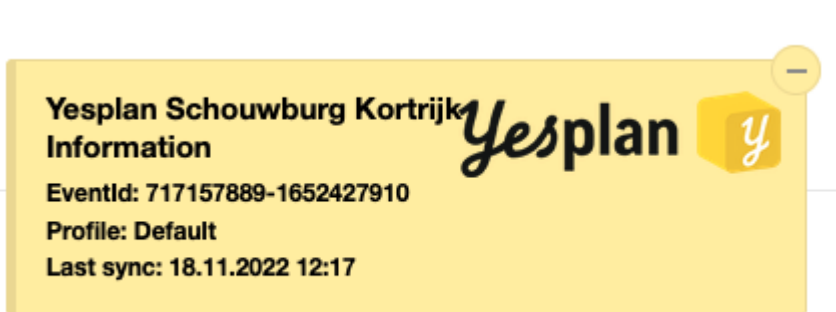


The screenshot shows the 'Yesplan System Settings' interface. On the left, the 'Settings' section for the 'Tix' API key is visible. Under 'Protocol Support', the checkbox for 'Server Supports Retrieving Events by Month' is checked and highlighted with a red arrow. Below this, the 'Mapping data for event publish action' section shows a mapping for 'name' to 'default'. On the right, a 'History' table displays a series of 'Nightly sync error' events. Each entry includes a timestamp (e.g., 20-12-2022 - 05:02), the action 'Nightly sync error', the item 'Fetching remote data', the user 'n/a', and an error message: 'The ticketing system did not provide correct event data for https://adminapi.tixly.nl/v1/admin/vents?month=5&year=2022 at index 2: Value for "event-id" is not a proper Yesplan ID'. A 'View Details' link is provided for each error entry.

Yesplan stuurt ook bepaalde data door in een notitieveld. Deze worden weergegeven in Tixly op een sticky note

- prijsschema
- kaartsoorten

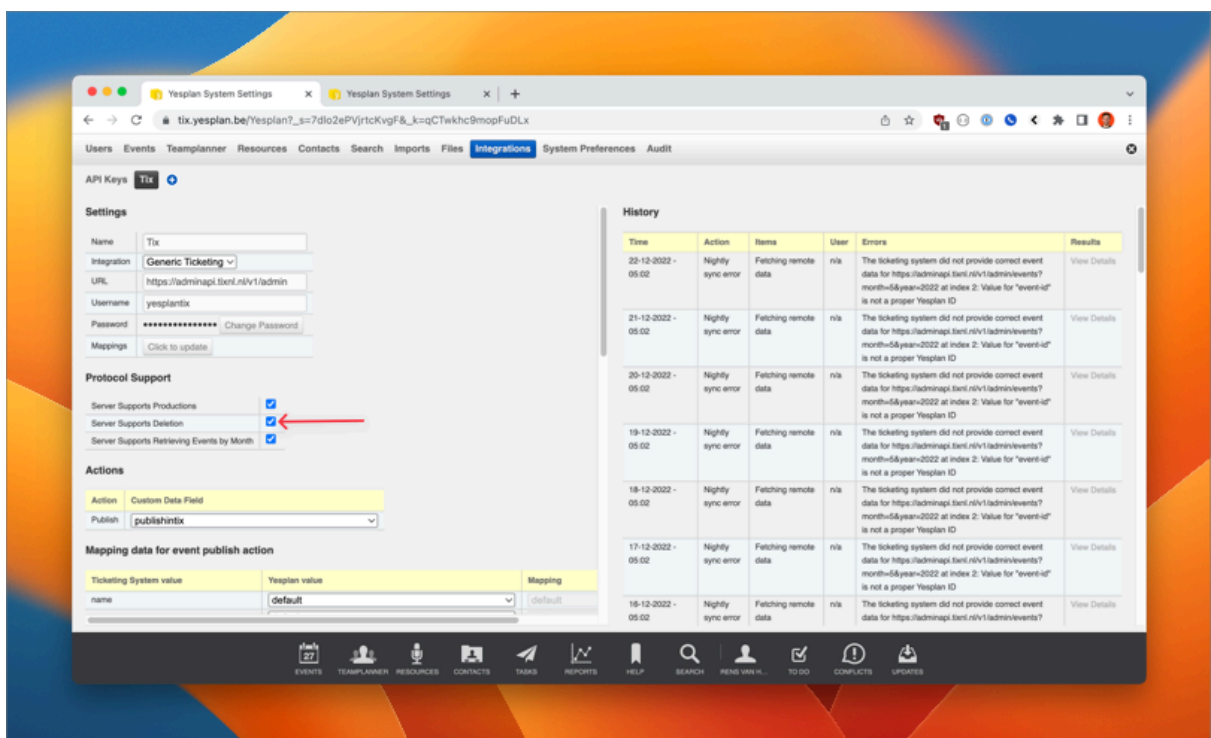
Bij aanmaak van het events, wordt het YesplanID opgeslaan in Tixly. Een beheerder kan ook het YesplanID manueel toevoegen in Tixly. Op die manier zijn de events gekoppeld zodat bij een toekomstige update



### Wanneer wordt de API call aangeroepen?

De medewerker kan de API call aanroepen in Yesplan door op “publiceer naar Tixly” aan te roepen.

## Bijwerken evenementen



Volgende velden kunnen in Yesplan worden aangepast waarna de nieuwe waarde naar Tixly wordt doorgestuurd.

"event-id" (Yesplan ID)

"production-id" (Yesplan ID)

"name"

"starttime"

"endtime"

Optioneel voor evenementen:

"tix-event-id"

"tix-production-id"

"location"

"onlinesalestart"

"season" (via mapping)

"hallconfigurations" (via mapping)

"promoter" (via mappin

"eventcategories" (via mapping)

"big-image"

"small-image"

"subtitle"

"external-reference-number"

"availableonline"

"salestart"

The screenshot shows the 'Yesplan System Settings' interface. The 'Integrations' tab is active, showing settings for 'Tix'. The 'Settings' section includes fields for Name, Integration (Generic Ticketing), URL, Username, and Password. The 'Protocol Support' section has three checkboxes: 'Server Supports Productions' (checked), 'Server Supports Deletion' (checked), and 'Server Supports Retrieving Events by Month' (checked). The 'Actions' section shows a custom data field 'publishintix'. The 'Mapping data for event publish action' section shows a mapping for 'name' to 'default'. The 'History' table on the right lists sync errors with columns for Time, Action, Items, User, Errors, and Results.

Time	Action	Items	User	Errors	Results
22-12-2022 - 05:02	Nightly sync error	Fetching remote data	n/a	The ticketing system did not provide correct event data for https://adminapi.tix.nl/v1/admin/events?month=5&year=2022 at index 2: Value for "event-id" is not a proper Yesplan ID	<a href="#">View Details</a>
21-12-2022 - 05:02	Nightly sync error	Fetching remote data	n/a	The ticketing system did not provide correct event data for https://adminapi.tix.nl/v1/admin/events?month=5&year=2022 at index 2: Value for "event-id" is not a proper Yesplan ID	<a href="#">View Details</a>
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16-12-2022 - 05:02	Nightly sync error	Fetching remote data	n/a	The ticketing system did not provide correct event data for https://adminapi.tix.nl/v1/admin/events?	<a href="#">View Details</a>



"free"

"tickettitle"

## Verwijderen van evenementen

Evenementen kunnen ook herroepen worden vanuit Yesplan. Dit kan bezwaarlijk zijn omdat het evenement dan direct wordt verwijderd uit Tixly. Om dit uit te schakelen kan in de integratie settings de optie "Server ondersteunt verwijderen".

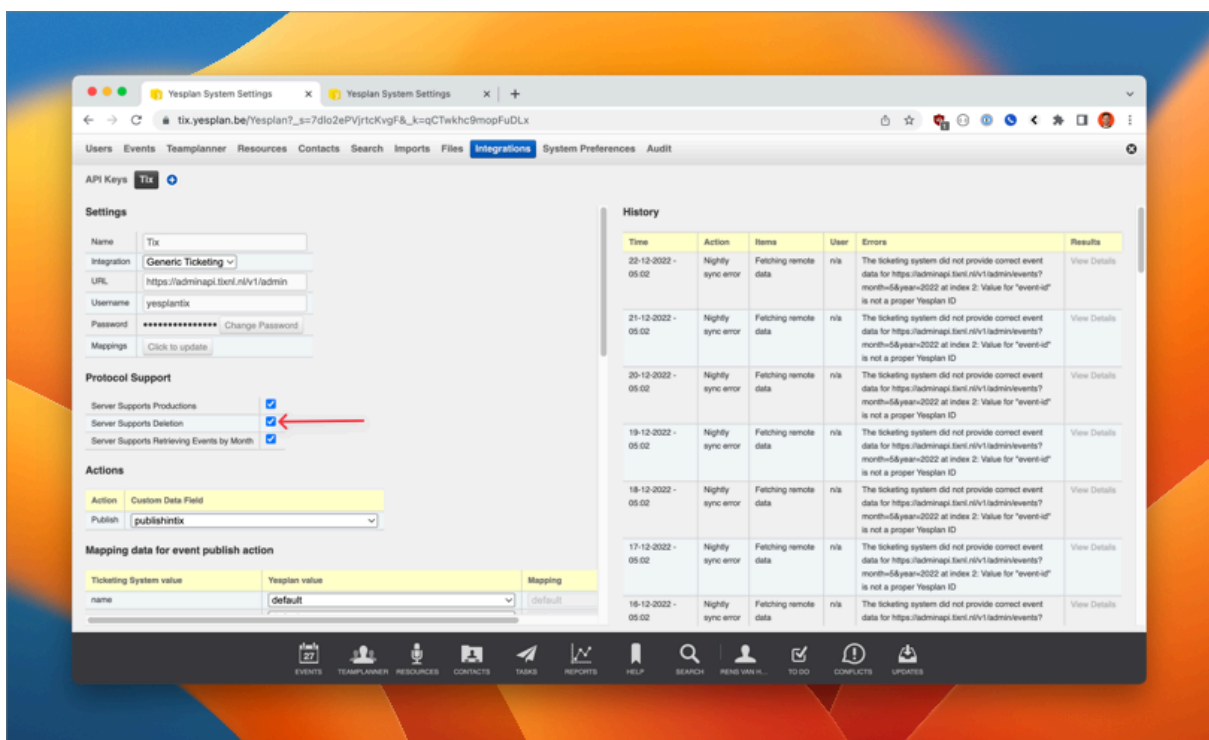
## Onderscheid op organisier (in development)

Tixly maakt het onderscheid op Organisier via de API key die gebruikt wordt door Yesplan. Sommige podiumzalen gebruiken echter meerdere Tixly organisiers binnen 1 Yesplan installatie. Yesplan voorziet dan in evenveel integraties. De medewerker kan kiezen voor welke organisier hij publiceert naar Tixly.

## Ticketstanden

Yesplan kan ook informatie ophalen uit het ticketingsysteem. Dit gebeurt op periodieke basis.

Voor het ophalen van verkoopdata uit Tixly naar Yesplan zijn de volgende velden beschikbaar:



The screenshot shows the 'Yesplan System Settings' interface. The 'Settings' section for the 'Tix' integration includes fields for Name, Integration (Generic Ticketing), URL, Username, Password, and Mappings. The 'Protocol Support' section has three checkboxes: 'Server Supports Productions' (checked), 'Server Supports Deletion' (checked, with a red arrow pointing to it), and 'Server Supports Retrieving Events by Month' (checked). The 'Actions' section shows 'Custom Data Field' and 'publishintix'. The 'Mapping data for event publish action' section shows 'Ticketing System value' and 'Yesplan value' both set to 'default'. The 'History' table on the right shows a series of 'Nightly sync error' events with the message: 'The ticketing system did not provide correct event data for https://adminapi.tix.nl/nv1/admin/vents?month=5&year=2022 at index 2: Value for "event-id" is not a proper Yesplan ID'.

Time	Action	Items	User	Errors	Results
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21-12-2022 - 05:02	Nightly sync error	Fetching remote data	n/a	The ticketing system did not provide correct event data for https://adminapi.tix.nl/nv1/admin/vents?month=5&year=2022 at index 2: Value for "event-id" is not a proper Yesplan ID	View Details
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"salestatus"

"salestatustext"

"ticketscapacity"

"ticketsold"

"ticketsreserved"

"ticketsallocated"

"ticketsblocked"

"ticketsavailable"

"ticketstotal"

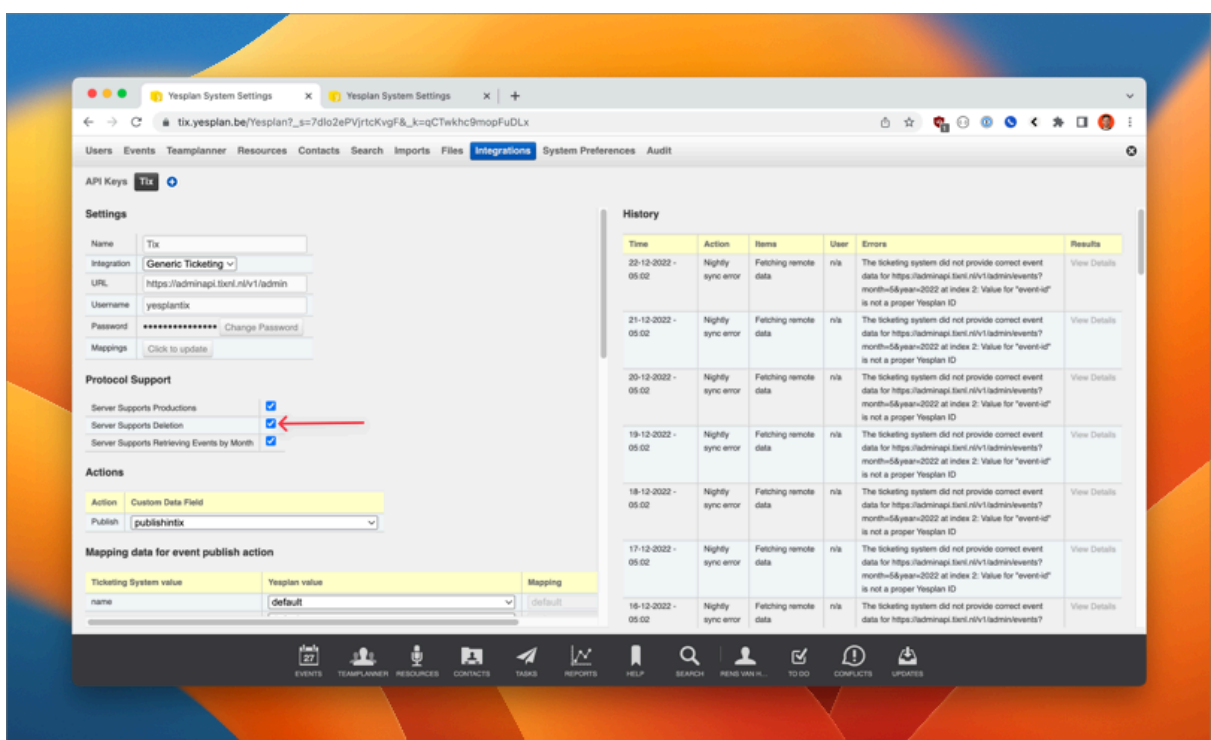
"ticketstemporarilyreserved"

"ticketsheldforsubscribers"

"ticketsrevenue"

"productiononline"

"eventonline"





# Aanpassen Hallconfiguration

Als je een event in Yesplan hebt aangemaakt en de Hallconfiguration niet correct is aangeduid of het event is van zaal veranderd, dan kan je als volgt te werk gaan.

Events kunnen in Tixly niet van zaal veranderen. Ga als volgt te werk.

1. Ga in Tixly via admin - data naar het evenement en ga naar het tabblad venue management.
2. Ze de schuifer op 'change venue management' en verwijder het Yesplan id. Sla het event op.
3. Verwijder het evenement nu volledig. De productie mag blijven bestaan.
4. Ga naar Yesplan. Zet de hallconfiguration op de juiste zaal en publiceer het event opnieuw
5. Synchroniseer het Tixly event-id opnieuw in Yesplan .

